



## NORTH AREA COMMITTEE



### AGENDA

**To: City Councillors:** Todd-Jones (Chair), Perry (Vice-Chair), Bird, Abbott, Austin, Gawthrope, O'Reilly, Price, Sarris, Sargeant, Smart and Tunnacliffe

**County Councillors:** Manning, Onasanya, Sales and Scutt

*Dispatched: Wednesday, 7 September 2016*

**Date:** Thursday, 15 September 2016

**Time:** 6.30 pm

**Venue:** Shirley Primary School, Nuffield Road, Cambridge CB4 1TF

**Contact:** Toni Birkin

**Direct Dial:** 01223 457013

**Timings are included for guidance only and cannot be guaranteed**

#### DISPLAY ITEM: CAMBRIDGE LIVE

6:00PM

A display is available before the meeting and during the intermission about Cambridge Live's first year, activities and future City Events programmes

Cambridge Live representatives will be present

#### AGENDA ITEMS

- 1 Apologies for Absence**
- 2 Welcome and Introduction (including Declarations of Interest)**

## **'YOU SAID, WE DID, YOU WANT TO KNOW'**

- 3 To Confirm What was Said (Minutes) at the Last Meeting and What we Have Done (Action List) (Pages 5 - 22)** 6:30PM
- 4 Officer Delegated Decision**
- 4a Rowan Centre Community Facilities Improvement Community Funding and Development Manager (Pages 23 - 24)
- 5 Children and Young People Feedback** 6:50PM  
Steph Burwitz (Senior Project Worker)

## **COMMUNITY FORUM – JOIN IN THE DISCUSSION ABOUT THESE ITEMS**

- 6 Update on Chisholm Trail and Abbey/Chesterton Bridge** 7:15PM  
Mike Davies (Cambridgeshire County Council Project Officer) and Noel Kavanagh (Chair Local Liaison Forum: Chisholm Trail / Abbey Chesterton Bridge) will give an update on the project and discussion at the Local Liaison Forum held on 5th September.
- 7 Intermission** 7:45PM  
Short refreshment break
- 8 You Want to Know (Open Forum)** 8:00 PM

## **ITEMS FOR DECISION**

- 9 Environmental Reports (Pages 25 - 46)** 8:30PM  
Wendy Young (Operations Manager – Community Engagement and Enforcement)

**10 Cambridge Live: Where we are and What Next for City Events**

8:50PM

Cambridge Live organises Cambridge's City Events programme on behalf of Cambridge City Council. Come along and hear their future plans for future outdoor events and to share your ideas with them too.

**11 Community Events and Consultation Opportunities**  
*(Pages 47 - 50)*

# Meeting Information

- Open Forum** Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.
- Filming, recording and photography** The Council is committed to being open and transparent in the way it conducts its decision making. The public may record (e.g. film, audio, tweet, blog) meetings which are open to the public.
- Facilities for disabled people** Level access is available at all Area Committee Venues.
- A loop system is available on request.
- Meeting papers are available in large print and other formats on request prior to the meeting.
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**NORTH AREA COMMITTEE**

9 June 2016  
6.30 - 10.20 pm

**Present:** Councillors Todd-Jones (Chair), Bird (Vice-Chair), Abbott, Austin, Gawthrope, Perry, Price, Sargeant, Smart, Tunnacliffe, Manning, Onasanya, Sales and Scutt

Officers Present

Tom Pickover: Enforcement Officer

Lisa Lowndes: Enforcement Officer

Sarah Steggles: Anti-Social Behaviour officer

Head of Customer Services: Jonathan James

Committee Manager: Toni Birkin

Also Present:

Chief Inspector Ormerod

Sergeant Wragg – Police Representative

Andy Campbell – Stagecoach

Tom Waterhouse – Stagecoach

**FOR THE INFORMATION OF THE COUNCIL**

**16/25/NAC Election of Chair and Vice Chair - NAC**

The Committee Manager took the Chair whilst the North Area Committee elected a Chair.

Councillor Price proposed, and Councillor Perry seconded, the nomination of Councillor Todd-Jones as Chair.

**Resolved (unanimously)** that Councillor Todd-Jones be Chair for the ensuing year.

Councillor Todd-Jones assumed the Chair from the Committee Manager at this point.

Councillor Gawthrope proposed, and Councillor Austin seconded, the nomination of Councillor Perry as Vice Chair.

Councillor Tunnacliffe proposed, and Councillor Bird seconded, the nomination of Councillor Austin as Vice Chair.

**Resolved (6 by votes for Councillor Perry and 2 votes for Councillor Austin)** that Councillor Perry be Vice Chair for the ensuing year.

### **16/26/NAC Apologies for Absence**

Apologies were received from Councillors Sarris and O'Reilly.

### **16/27/NAC Welcome and Introduction (including Declarations of Interest)**

The Chair welcomed the new councillor for West Chesterton, Councillor Mike Sargeant.

The Chair noted the Committee's thanks to former Councillor Mike Pitt, a former Chair of the North Area Committee, for his contributions whilst in office.

### **16/28/NAC To Confirm What was Said (Minutes) at the Last Meeting and What we Have Done (Action List)**

The minutes of the meeting of the 31<sup>st</sup> March 2016 were agreed and signed as a correct record.

The following updates to the action sheet were noted:

14/26/NAC Tree roots in Green End Road – Councillor Manning reported that the City Deal Board had discussed this matter earlier today.

14/74/NAC Chesterton Sports Pavilion – The Pavilion was now completed and was open would be available shortly for public use.

16/19/NAC Use of the Meadow Centre – Councillor Todd-Jones undertook to investigate further.

16/21/NAC Q3 Hanging Baskets – Completed.

### **16/29/NAC 'This is Arbury' Short Film followed by Q&A**

The Principal of North Cambridge Academy welcomed the North Area Committee and gave an update on the improved facilities now available on the

site. The Committee watched a short film produced by students of the Academy.

### **16/30/NAC You Want to Know (Open Forum)**

#### **Q1 Doug Whyte: What can be done to improve the street lighting in Callander Close?**

A. As street lighting was a County Council issue, Councillor Todd-Jones undertook to pass this question on the County Councillor Onasanya.

**Action: Councillor Todd-Jones / Councillor Onasanya**

**Q2. Michael Bond: In April there was some publicity surrounding the incursions onto Chesterton Recreation ground by an individual exercising his trotting horse much to the consternation of children and others using the recreation ground at the time. When I investigated I found a section of fence between the recreation ground and the joint user path had been cut away and removed to allow access for the horse and trotting cart from St Andrew's churchyard. This access is still open. When is it going to be closed?**

A. Councillor Todd-Jones reported that the City Council's asset management team were proposing to install sections of steel bow top fencing along this small section. The fence will be approximately 1 metre in height and will be far more difficult to damage for access.

#### **Q3. What action is being taken to remove travellers from green spaces near the King Hedges Learner Pool?**

A. Chief Inspector Ormerod stated that it was difficult to move on travellers unless there were aggravating factors.

#### **Q4. City Deal decision regarding trees have been delegated to County Council officers. Why are they not being taken in public?**

A. Councillor Scutt suggested Mr Taylor ask this question at the County Council Full Council meeting. She also undertook to raise this with the City Deal Board on his behalf.

**Action: Councillor Scutt**

Councillor Todd-Jones stated that a Local Liaison Forum would be set up soon to represent stakeholders in cross authority decisions.

Councillor Manning stated that the initial meeting of the forum, on the 13<sup>th</sup> June, would not be open to the public as this would be a procedural meeting. Future meeting would be open for public.

**Q5. Milton Road residents were concerned that the County Council regarded their area as a route into the City Centre and not as a residential area with its own needs.**

A. Councillors recognised the strength of feeling in the area.

**Q6. Why were hedges in Mere Way being removed?**

A. Councillor Todd-Jones stated that the need for improvement work to footpaths in the area had been identified previously and money had been allocated accordingly.

**Q7. What progress has been made regarding improvement to speed bumps on Campkin Road.**

A. Councillor Onasanya reported that this work would be completed in the next few weeks.

**Q8. Corona Road Public Art (ornamental gates) might be lost due to a dispute between residents and the developer.**

A. Councillor Sargeant undertook to investigate this matter with the Planning Officer involved.

**Action: Councillor Sargeant**

**Q9. Member of the public complained that they did not know who Councillors were, which Wards they represented or which political parties they belonged to.**

Members introduced themselves.

**16/31/NAC Stagecoach - Andy Campbell**

The Committee welcomed Andy Campbell, Managing Director of Stagecoach East and Tom Waterhouse, Operations Manager at Cambridge to North Area Committee.



The following questions were asked by members of the public and Councillors.

**Q1 Why had the route of the Citi 8 changed so that it now terminates at Drummer Street when it previously went on to Addenbrooke's Hospital? A petition will be presented to the County Council seeking a full reinstatement of the route.**

A. This bus serves a rural community and the unpredictable nature of Hills Road traffic caused timetabling issues and delays. Most bus users used tickets that allow them to use more than one bus without additional expense and once in the central area, there were a number of buses that allowed passengers easy access to the hospital. A decision had been taken that termination at Drummer Street would allow greater efficiency.

**Q2. Milton Road currently has a poor service. Could the Citi 2 be re-routed for some of its trips?**

A. This would not be possible. However, increased demand as Waterbeach grows could lead to an improved services as some future date.

**Q3. Would a bus lane be viable in Histon Road?**

A. Most of Histon Road was too narrow for this option.

**Q4. Have cashless buses been considered?**

A. Cashless trips were encouraged and the online purchase of tickets was increasing. However, some member of the public still preferred to purchase on the bus.

**Q5. Milton Road was experiencing all the pain of City Deal Improvements but would see little gain.**

A. The City Deal offers little extra profit for the bus companies. Any changes would involve high risk commercial outlay.

**Q6. Would there be a link from the Histon Road and Milton Road to the Cambridge North Station?**

A. There could be service changes such as the Citi 2 terminating at the station or services from St Ives and Northstowe going to the station.

**Q7. What can be done to give buses better road priority?**

A. Increased use of rising bollards, bus lanes and improved signalling.

**Q8. Guided buses and Park and Ride buses should stop more frequently in the City.**

A. This would make it less popular with those using it to come in from rural area. Parking charges, and confusion about how to pay for parking, had already reduced use of Park and Ride.

**Q9. Why do all buses go to Drummer Street? Have orbital routes been considered?**

A. Service users want to go into central Cambridge. A proper bus station was needed.

**Q10. The voice of bus providers and users is not listened to by decision makers.****Q11. Mitcham's Corner is badly served by buses.**

A. This is an issue for the City Deal Board.

**Q12. Have tidal bus lanes been considered?**

A. This can work but signage and bus stop access would need careful consideration.

**Q13. Citi 1 is full of students when it arrives at Gilbert Road in the mornings. Can an alternative service be provided for them?**

A. Varying a service at certain times of the day is confusing for users and unpopular.

**Q14. When will the Guided Bus service be re-tendered?**

A. This is not a tendered service.

**Q15. Addenbrooke's site is growing. What infrastructure is in place for the increased demand?**

A. A new bus station could cope with double capacity. Also, a there was potential for a rail station and an additional park and ride site at Four Went Ways.

**Q16. Bus costs impact on young people.**

A. Operators need to cover costs.

**Q17. Disabled people feel discriminated against due to lack of space and what space there is being occupied by push chairs.**

A. Drivers are instructed to assist disabled people and if an alternative bus is not expected shortly, they can arrange alternative provision such as a taxi.

**16/32/NAC NAC Policing & Safer Neighbourhoods**

The Committee received a report from Sergeant Wragg regarding Policing and Safer Neighbourhood Trends.

The report outlined actions taken since the North Area Committee of the 20 January 2016. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details).

Sarah Steggles, Anti-Social Behaviour Officer added an update for the City Council's perspective.

The Committee and members of the public asked the following question regarding the report:

**Q1. Do drivers get fined if caught speeding by roving speed units?**

A. Follow up action is taken.

**Q2. Is follow up action taken if drivers were caught by speed watch volunteers?**

A. Follow up letters can be sent.

**Q3. Neighbourhood Watch signs, which had incurred a charge to resident groups, had been removed during street lighting work.**

A. Councillor Scutt stated that this matter was under investigation with Balfour Beatty and suggested that Neighbourhood Watch co-coordinators could contact Kate Waite at Parkside Police Station for more information.

**Q4. Grumpy's Corner, East Chesterton, continues to be an area of concern.**

A. Joint working with the shop keeper last year led to him installing his own camera monitoring the parking area in front of the shops. This area could be added as a priority.

**Q5. Violent crime appeared to be on the increase. Why?**

A. There has been an increase in population in the area (Orchard Park and Growth of CRC). Also, recording methods had changed.

**Q6. Why is there no detailed information on domestic violence in the recorded statistics?**

A. It was not possible to break down the statistic into that much detail.

**The Committee resolved unanimously to prioritise:**

- i. Continue with Class A drug work – this underpins much criminality and also impacts on community safety.
- ii. Monitor anti-social behaviour around Grumpy's and the Fen Road area.

**16/33/NAC Environmental Reports - NAC**

The Committee received a report from the Community Engagement and Enforcement team. Community Enforcement officers were present to answer questions.

The report outlined an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identified the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets, and reported back on the recommended issues and associated actions. It also included key officer contacts for the reporting of waste and refuse and public realm issues.

The following were suggestions for Members on what action could be considered for priority within the North Area for the next quarter:

- Continue to address litter left dropped on route from CRC to local shops
- Continue to tackle fly tipping.
- Investigate litter around Green End Road Co-op.
- Investigate fly tipping/litter around Elizabeth Way underpass. – this falls within the East area and will be monitored by the team

**The Committee resolved unanimously to prioritise:**

Continue the following existing priorities:

- i. Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local businesses to address litter from their premises.
- ii. Enforcement patrols to tackle fly tipping on communal archways and green areas at *Minerva Way, Nuns Way, Campkin Road, Arbury Court, Nicholson Way and Maitland Avenue area.*
- iii. Patrols to address dog fouling on Kings Hedges “Pulley” Recreation Ground, Nuns Way Recreation Ground and Arbury Town Park including early mornings, evenings and weekends.
- iv. Enforcement patrols to tackle littering issues from shops at Carlton Terrace, and deal with waste management issues.
- v. Enforcement patrols to tackle fly tipping and litter in the alleyway between Kinross Road to Pakenham Close.

New Priority:

- vi. Monitor litter and fly tipping around Elizabeth Way underpass.

**16/34/NAC Community Events**

The Committee noted the Community Events.

The meeting ended at 10.20 pm

**CHAIR**

## COMMITTEE ACTION SHEET

|                      |                           |
|----------------------|---------------------------|
| <b>Committee</b>     | North Area Committee      |
| <b>Date</b>          | 9 <sup>th</sup> June 2016 |
| <b>Circulated on</b> |                           |
| <b>Updated on</b>    |                           |

| ACTION  | LEAD OFFICER/MEMBER | TIMESCALE | PROGRESS  |
|---|---------------------|-----------|---|
| 14/26/NAC - Tree roots opposite Co-op Green End Road causing trip hazard<br><br>Page 15 | Councillor Manning  |           | <p><b>Update:</b> Additional tree has been added to the list for remedial work but the item is still on-going.<br/>Further update: given the cost and the fact that there is now an EIP in that area, and a project I have got added to the Northern Area Corridor Transport Plan pot, it will be done as part of one of these. Officers have confirmed this won't affect either project (in terms of adding extra cost or stopping elements from being done).</p> <p><b>Update 5 Dec 14 Cllr Manning :</b> Initial site visit completed and this matter will be included in a wider feasibility study of the area.</p> <p><b>Update 15 Dec 2014 Cllr Manning:</b> Work has been delayed but the issue is still ongoing.</p> <p><b>Update 20 Jan 2015 Cllr Manning:</b> Feasibility study still being written.</p> <p><b>Update 9<sup>th</sup> April Cllr Manning</b><br/>A residents meeting had been held and a decision on future action is expected to be considered post-election.</p> |

|   |                   |  |   |
|---|-------------------|--|---|
|   |                   |  | <p><b>Update 14<sup>th</sup> August Cllr Manning</b><br/>Waiting for designs to be completed by SKANSA.</p> <p><b>Update 20<sup>th</sup> January Cllr Manning</b><br/>This matter is being address with other issues in the area.<br/>The action to be retained for further update</p> <p><b>Update 31 March Cllr Manning</b><br/>This matter was progressing along with the rest of the City Deal consultations.</p> <p><b>Update 9 June Cllr Manning</b><br/>City deal meeting earlier today discussed this issue</p>   |
| <p>Page 16<br/>14/65/NAC</p> <p>Parking restriction in De Freville area and impact around Milton Rd Library</p> | <p>Cllr Scutt</p> |  | <p><b><u>18 December 2014, Cllr Scutt</u></b><br/>Regarding Parking Restrictions steps have been taken to place double yellow on the corners of all the inter sections Milton Road.<br/>County Council are appointing an Officer to look at parking in Cambridge and the problems that residents experience to determine safe parking.</p> <p>Would investigate the possibility of four hour parking restrictions in this area as requested by Mr Sergeant at the December meeting.</p> <p><b><u>3Feb 2015 Update Cllr Scutt</u></b><br/>From County Officers:<br/>With regards to Milton Road Library parking, whilst it</p> |



would not be permissible to restrict a parking space solely for library use, the County can restrict the duration of stay to say one hour to prevent long term parking and introduce some turn-over of vehicles utilising the parking bay.

This would involve an amendment to the traffic regulation order (TRO) and the installation of additional signage, so there would be a cost associated with this work which would need to be borne by a third party - that is residents or need to secure funding from alternative sources.

**Update 9<sup>th</sup> April Councillor Scutt**

Has discussed this with County Council Officers and options under are consideration including Pay and Display bays,

**Update 10<sup>th</sup> September Councillor Scutt**

County transport officers advised that it would not be possible to have dedicated parking bays for the library. Restricting parking to two hours in the area would require a Traffic Regulation Order and would include a wider area.

**Update 19<sup>th</sup> November Councillor Scutt**

Double yellow line work due to for early next year.

**Update 31<sup>st</sup> March Councillor Scutt**

Cllr Scutt stated that this issue was still on going, the Cambridge Joint Area committee was working on the issue of parking generally and she wanted a solution for the whole of Cambridge.

|   |                         |  |   |
|---|-------------------------|--|---|
|   |                         |  | <p>Double yellow lines are in the queue, two new officers have been appointed and expect work will be done in due course.</p>   |
| <p>15/4/NAC Q2<br/>To investigate with property services: area around Tesco's continues to be untidy. There is a large, uncovered, wire cage style litter bin, and rubbish gets blown about.</p> <p>Page 18</p> | <p>Councillor Price</p> |  | <p>Property Services are in the process of renewing the lease to Tesco and as part of this they will be leased an additional area at the rear of the shops where their cages are and will be erecting a simple store with flat roof (subject to landlord's approval of the design and planning approval). Their cages will be installed in the area and this should be tidier and eliminate blown rubbish. The rear access road is just for Tesco and the takeaway for deliveries but not, longer term parking. The tenants are responsible to ensure the access is not blocked and control rubbish etc. We will pick up these issues with them.</p> <p><b>16 June 2015</b></p> <p>Retrospective planning application on-going.</p> <p><b>Update 10<sup>th</sup> September Councillor Price</b><br/>Councillor Price stated that work to improve was underway. He would push to have the double yellow lines in the area reinstated.</p> <p><b>Update 31 March Councillor Price</b><br/>The area had been re-surfaced recently and was waiting to hear when lines would be re-instated. There had been no complaints about rubbish and wanted to retain until the lines had been re-instated.</p> |

|  |  |  |  |
|--|--|--|--|
| <p>15/17/NAC<br/>Sharing 'Open Data' to assist with the setting of Area Committee Police Priorities</p>                                  | <p>Councillor Manning and Councillor Todd-Jones</p>                  |  | <p><b>Councillor Manning</b> has agreed to take this forward and will be arranging a follow up meeting.</p>  |
| <p>15/ 46/NAC Q7<br/>The footpath running from Harvey Godwin Avenue to French's Road is dark and dangerous due to overhanging trees.</p> | <p>Councillor Todd-Jones undertook to look into this matter.</p>     |  | <p>Councillor Todd-Jones has looked into this matter. Work was on-going with the private land owner to rectify the matter.</p> <p><b>Update 31 March</b><br/>Looking to see whether footpath could be re-surfaced hopefully there would be more to report at the next NAC meeting</p> <p><b>Update 9 June</b><br/>Arranging meeting with County Council officers to determine responsibility for the footpath'</p> |
| <p>16/04/NAC Q1<br/>Wall light in Buchan Street not working.</p>   | <p>Councillor Price to investigate</p>                               |  | <p>Update 24/02/16 Councillor Onasanya<br/>The Local Highways Officer, Graham Armstrong advised that this was repaired on 21 January 2016 and he constituent who raised this has been updated.</p> <p><b>Update 31 March</b><br/>Confirmed that this issue had been resolved and could be removed from action sheet.</p>   |
| <p>16/04/NAC Q5<br/>Chesterton Recreation Ground toilets often locked: why?</p>  | <p>Councillor Manning undertook to raise with Councillor Johnson</p> |  |  |

|  |   |  |   |
|--|---|--|---|
| 16/19/NAC<br>Meadows Community<br>Centre | Jackie Hanson to<br>have dialogue with<br>Histon and<br>Impington Parish<br>Council with regards<br>to Meadows<br>Community Centre. |  | <b>Update 9 June</b><br>Cllr Todd-Jones undertook to investigate further.   |
| 16/21/NAC Q1<br>Adshel Bus Shelter       | Cllr Todd-Jones and<br>John Richards to<br>request that Adshel<br>provide a<br>replacement Bus<br>Shelter.                          |  | Adshel/Clearchannel hoping to replace bus shelter with a<br>refurbished shelter.  |
| 16/30/NAC Q1<br><br>Page 20              | Councillor<br>Onasanya  |  | Investigate street lights in Callander Close.<br><br>Post meeting update:<br>The County Strategic Projects Officer has advised their street<br>lighting faults database has been checked and they have not had<br>any faults reported for this road since February 2015. Balfour<br>Beatty have also advised they do not have any outstanding<br>customer issues at present.<br><br>Update 30 <sup>th</sup> Aug 2016<br>Liaising with Paul Payne at Balfour Beatty to see what (if anything)<br>can be done to eradicate the dark areas highlighted in the plan<br>sent by the constituent. |
| 16/30/NAC Q4                             | Councillor Scutt  |  | Investigate delegation of tree related decision to officers.  |
| 16/30/NAC Q8                             | Councillor Sargeant   |  | Corona Road Public Art – investigate state of play with<br>planning department.<br><br>August 2016 Update from Planning Department  |

There was an issue with one of the gates to be delivered on the western side of the scheme (front left of the Portland Arms). In short, an owner with a right of way over part of the area where the gate was to overhang threatened court proceedings to the developer over their right to pass freely over the space to gain access to the rear of their property. As such, the gate is to mainly be constructed but affixed to the wall of the student block, being visible from the street, and is agreed as a revision on the basis that if the objection to its working installation is withdrawn that it is subsequently implemented in full as originally envisaged.

I appreciate this isn't an ideal situation but given that we were at risk of losing the gate completely and the weakness of the Council's position regarding the necessity of requiring public art from development schemes more generally, this is in my view the best outcome we could have achieved.

## North Area Committee Future Agenda Plan

### Forthcoming Agenda items

1. Highways – Operational Criteria and Maintenance
2. Update on Major Planning Developments for Cambridge
3. Cycling Related Issues including improvements to Cycle Paths Yellow Lines

### Future Updates

1. Fen Road
2. New Cycle bridge over the River Cam
3. S106 Transport Corridor

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### Regular Updates requested

1. City Council Tree Strategy.

## CAMBRIDGE CITY COUNCIL

### Officer Record of Decision

|   |
|---|
| <b>ROWAN COMMUNITY FACILITIES IMPROVEMENT</b> |
|---|

**Decision of:** Jackie Hanson, Community Funding and Development Manager, in consultation with Chair, Vice-Chair and Opposition Spokes of the North Area Committee

**Reference:** 16/NAC/S106/04

**Date of decision:** 22/7/16                      **Recorded on:** 22/7/16

**Decision Type:** S106

**Matter for Decision:** North Area Committee on 19/11/15 allocated up to £71,000 of devolved S106 community facilities funding towards a wider £ building improvement project (subject to project appraisal and community use grant agreement) for community facility improvements at the Rowan centre to include:

- Conversion of two ground floor offices into two community meeting rooms
- New kitchenette
- New disabled toilets

Capital Programme Board approved the business case for the above project on 5/7/16.

**To approve the funding for the above project subject to the receipt of a signed community use grant agreement**

**Why the decision had to be made (and any alternative options):** North Area Committee prioritised this project on 19/11/15  
The Capital Programme Board approved the business case on 5/7/16  
To progress the community use grant agreement and funding confirmation

**Decision(s):** Agreed the community facilities funding as detail in the Project Appraisal – Part B Business case

**Reasons for the decision:** As set out in the Officers Report

**Scrutiny consideration:** Chair, Vice Chair and Spokes of North Area Committee were consulted

**Conflicts of interest:** No conflicts of interest were declared

**Comments:** This S106 decision will be reported back to the next North Area Committee.



# Environmental Report



## Cambridge North Area June to August 2016

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# 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the period of September to November.

#### Continuing priorities\*

| Number | Priority details  |
|--------|---|
| 1      | Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local businesses to address litter from their premises  |
| 2      | Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way area ( <i>including Augustus Close, Hercules Close, Neptune Close and Apollo Way</i> ), Campkin Road, Arbury Court, Nicholson Way area ( <i>including Albemarle Way, Hanson Court and Walker Court</i> ) and Maitland Avenue/ Mortlock Road area. |
| 3      | Patrols to address dog fouling on Kings Hedges "Pulley" Recreation Ground, Nuns Way Recreation Ground <i>and the areas of Blackberry Way and Lawrence Way including early mornings, evenings and weekends</i>   |
| 4      | Enforcement patrols to tackle littering issues from shops at Carlton Terrace, and deal with waste management issues   |
| 5      | Enforcement patrols to deal with illegal camping at Logans Meadow, Pye's Pitch and the Vie.   |

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

### Community intelligence questions

1. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)

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\* Amendments to continuing priorities are shown in italics

2. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
3. Where and when the dog warden service should patrol in order to target dog fouling?

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

## 4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

|                    |   |
|--------------------|---|
| <b>Priority 1</b>  | <b>Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground and to work with the local businesses to address litter from their premises</b>   |
| Action Taken       | Officers spent 10.5 hours on patrols in this area although there was some reduction due to summer holidays at CRC. Steps have been made to increase the patrols at the start of the new school term. A recent meeting with Tesco was undertaken, and they are increasing their litter picking area to cover Nuns Way Recreation Ground.   |
| Current Situation: | Ongoing   |
| <b>Priority 2</b>  | <b>Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way, Nuns Way, Campkin Road, Arbury Court, Nicholson Way and Maitland Avenue area.</b>   |
| Action Taken       | <ul style="list-style-type: none"> <li>• Officers spent eight hours patrolling Minerva Way area. A £400 FPN was issued for a small scale fly tipping investigation. Officers recommend that the patrol areas are increased to include Augustus/Hercules/Neptune and Apollo Close.</li> <li>• Officers spent four hours patrolling Campkin Road area. A £400 FPN was issued for a fly tipping offence investigated by Enforcement Officers.</li> <li>• Officers spent five hours investigating fly tips at Arbury Court. Evidence seized for further investigations. The site is to be monitored on an ad hoc basis.</li> <li>• Approximately 12.5 hrs were spent patrolling the Nicholson Way area. A number of fly tip instances were recorded and reported for rectification. Officers recommend to increase the area to include Albermarle Way/Hanson Court and Walker Court and to work with Housing North officer to investigate trends and educate residents</li> <li>• The area of Maitland Road is regular patrolled by the enforcement team as it is next to Mortlock Avenue. The area of Mortlock Avenue continues to have incidents of abandoned vehicles and fly tipping. It is recommended that this area continues to be patrolled as due to its close proximity with Mortlock Avenue.</li> </ul> |
| Current Situation: | Ongoing   |
| <b>Priority 3</b>  | <b>Patrols to address dog fouling on Kings Hedges “Pulley” Recreation Ground, Nuns Way Recreation Ground and Arbury Town Park including early mornings, evenings and weekends</b>   |
| Action Taken       | Fifty four patrols lasting just over 35 hours were conducted by the dog wardens and enforcement team during the period; during this time no individuals were witnessed failing to clear up after their dog on the priority areas Educational advice was provided to dog walkers and individuals that the dog wardens came across on their patrols.  |
| Current Situation: | Ongoing   |

|                    |  |
|--------------------|--|
| <b>Priority 4</b>  | <b>Enforcement patrols to tackle littering issues from shops at Carlton Terrace, and deal with waste management issues</b>   |
| Action Taken       | Officers spent 8.5 hours spent patrolling Carlton Terrace; evidence of littering in the car park/garage block at the rear of the property has been collated. Enforcement Officers are currently working with the current manager of the One Stop store to establish if there is an ongoing issue. Officers are collating evidence to issue a Community Protection Warning which would require the store to take specified steps to remedy the situation. |
| Current Situation: | Ongoing  |
| <b>Priority 5</b>  | <b>Enforcement patrols to tackle fly tipping and litter in the alleyway between Kinross Road to Pakenham Close</b>   |
| Action Taken       | Officers spent approximately four hours patrolling the alleyway and areas around Kinross Road. The Kinross Road area has had further passing attention from officers when they have conducted patrols in the area of Scotland Road and Edinburgh Road. There have been no incidents recorded during this period. It is recommended by the team that this area is therefore removed as a priority at the present time.                                    |
| Current Situation: | Completed  |

**Other issues:**

|                    |   |
|--------------------|---|
| <b>Issue</b>       | <b>Monitor litter and fly tipping around Elizabeth Way underpass</b>  |
| Action Taken       | This was recommended as a priority at the June area committee, but the land falls within the East and West Central area committee and has been passed over for consideration. |
| Current Situation: | Completed   |

## 5. Environmental Data

### Private Realm [North Area]

| Period               | Activity                                    | Investigations | Treatments Carried out | Informal Action / Written Warnings | Statutory Notices Served | Legal Proceedings |
|----------------------|---|----------------|------------------------|------------------------------------|--------------------------|-------------------|
| June to August: 2016 | Pest Control                                | 64             | 56                     | N/A                                | N/A                      | N/A               |
| June to August: 2016 | Noise Complaints                            | 147            | N/A                    | †                                  | 1                        | 1                 |
| June to August: 2016 | Refuse/ Waste Complaints                    | 6              | N/A                    | †                                  | 0                        | 0                 |
| June to August: 2016 | Other public health complaints <sup>‡</sup> | 16             | N/A                    | †                                  | 0                        | 0                 |
| June to August: 2016 | Private Sector housing standards            | 35             | N/A                    | †                                  | 1                        | 0                 |

Data is from 1 June to 22 August 2016.

† All complaints will generally have at least one such action

‡ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

## Public Realm Data

### Public Realm Enforcement [North Area]

| Period               | Activity                       | Investigations | Written Warnings | Statutory Notices | Fixed Penalty Notices | Simple Cautions | Legal Proceedings |
|----------------------|--------------------------------|----------------|------------------|-------------------|-----------------------|-----------------|-------------------|
| June to August: 2015 | Abandoned vehicles             | 27             | N/A              | N/A               | 1                     | 0               | 0                 |
| June to August: 2016 |                                | 48             |                  |                   | 6                     | 0               | 1                 |
| June to August: 2015 | Nuisance vehicles <sup>§</sup> | 12             | 7                | N/A               | 0                     | 0               | 0                 |
| June to August: 2016 |                                | 0              | 0                |                   | 0                     | 0               | 0                 |
| June to August: 2015 | Derelict cycles                | 8              | N/A              | N/A               | N/A                   | N/A             | N/A               |
| June to August: 2016 |                                | 16             |                  |                   |                       |                 |                   |
| June to August: 2015 | Domestic waste                 | 31             | 20               | 0                 | 5                     | 0               | 0                 |
| June to August: 2016 |                                | 56             | 5                | 0                 | 3                     | 0               | 0                 |
| June to August: 2015 | Trade waste                    | 4              | 3                | 0                 | 0                     | 0               | 0                 |
| June to August: 2016 |                                | 0              | 0                | 0                 | 0                     | 0               | 0                 |
| June to August: 2015 | Litter                         | 7              | 0                | 0                 | 3                     | 0               | 0                 |
| June to August: 2016 |                                | 4              | 0                | 0                 | 2                     | 0               | 0                 |
| June to August: 2015 | Illegal camping                | 3              | N/A              | 2                 | N/A                   | 0               | 0                 |
| June to August: 2016 |                                | 8              |                  | 7                 |                       | 0               | 0                 |
| June to August: 2015 | Illegal advertising            | 9              | 4                | N/A               | 0                     | 0               | 0                 |
| June to August: 2016 |                                | 2              | 1                |                   | 0                     | 0               | 0                 |

Data is from 1 June to 26 August.

<sup>§</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway



## Summary of public realm enforcement data

- Of the 48 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. Eight abandoned vehicles were seized from Arbury Court, Abercorn Place, Hawthorn Way, Jermyn Close, Beales Way and Cook Close, of these three vehicles were destroyed when they were not claimed and five are currently in storage. Six fixed penalty notices were also issued for vehicles seized from Aragon Close, Verulam Way, Molewood Close, Jermyn Close and Arbury Court. Two fixed penalty notices have been paid and the remainder are ongoing. Three untaxed vehicles were seized from Mulberry Close and Campkin Road and of these two have been destroyed after they were not claimed.
- Sixteen derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area usually varies between 15 to 25 a period.
- There were 56 domestic waste investigations conducted in the area, the majority of which was waste littered and fly tipped at recycling centres, bin stores and communal land across the area. Of the investigations conducted there was five community protection warning letters. Three fixed penalties were issued, one for littering and two for fly tipping. Twenty nine investigations resulted in untraceable suspects and there are currently fourteen ongoing cases awaiting further action.
- There were four cases of litter investigated in the North area and two fixed penalties were issued for littering a motor vehicle on Green End Road and Kings Hedges Road. In both cases the fixed penalty notices were paid.
- There were eight cases of illegal camping, the majority of which were located on Logan's Meadow. Seven of the camps were served a notice and of these four were subsequently removed by the owner within the 24 hour notice period. The other three camps were seized and impounded.
- There were two cases of illegal advertising investigated, one fly poster and one estate agent board. The owner of the poster was sent a written warning regarding the activity.

## Dog Warden Service [North Area]

### Stray dogs

| Period            | Activity   | Number of cases | Rehomed | Destroyed | Claimed | In Kennels | Comment  |
|-------------------|------------|-----------------|---------|-----------|---------|------------|--|
| June to Aug: 2015 | Stray dogs | 8               | 2       | 1         | 5       | 0          | Four other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended  |
| June to Aug: 2016 |            | 5               | 0       | 0         | 4       | 1          | Three other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended |

### Dog Control Orders

| Period            | Activity                      | Investigations | Written Warnings | Statutory Notices | Fixed Penalty Notices | Simple Cautions | Legal Proceedings |
|-------------------|-------------------------------|----------------|------------------|-------------------|-----------------------|-----------------|-------------------|
| June to Aug: 2015 | Dog control orders: Fouling   | 12             | 0                | 0                 | 0                     | 0               | 0                 |
| June to Aug: 2016 |                               | 9              | 0                | 0                 | 2                     | 0               | 0                 |
| June to Aug: 2015 | Dog control orders: Exclusion | 0              | 0                | 0                 | 0                     | 0               | 0                 |
| June to Aug: 2016 |                               | 0              | 0                | 0                 | 0                     | 0               | 0                 |
| June to Aug: 2015 | Dog control orders: Leads     | 0              | 0                | 0                 | 0                     | 0               | 0                 |
| June to Aug: 2016 |                               | 0              | 0                | 0                 | 0                     | 0               | 0                 |
| June to Aug: 2015 | Other dog complaints**        | 0              | 0                | 0                 | 0                     | 0               | 0                 |
| June to Aug: 2016 |                               | 3              | 0                | 0                 | 0                     | 0               | 0                 |

**Summary** - Two fixed penalties were served for failing to clear up dog fouling from Nuns Way Recreation Ground and Logans Meadow, both fixed penalties were subsequently paid.

\*\* Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

## Operations cleansing data by ward [North Area]

| Period               | Activity                           | Total number of incidents | Ward   |                 |              |                 |
|----------------------|------------------------------------|---------------------------|--------|-----------------|--------------|-----------------|
|                      |                                    |                           | Arbury | East Chesterton | Kings Hedges | West Chesterton |
| June to August: 2015 | Fly tipping                        | 122                       | 31     | 15              | 64           | 12              |
| June to August: 2016 |                                    | 277                       | 63     | 27              | 174          | 13              |
| June to August: 2015 | Offensive graffiti <sup>††</sup>   | 6                         | 2      | 1               | 2            | 1               |
| June to August: 2016 |                                    | 5                         | 4      | 0               | 1            | 0               |
| June to August: 2015 | Detrimental graffiti <sup>‡‡</sup> | 20                        | 5      | 2               | 5            | 8               |
| June to August: 2016 |                                    | 37                        | 1      | 12              | 13           | 11              |
| June to August: 2015 | Needles                            | 15                        | 9      | 6               | 0            | 0               |
| June to August: 2016 |                                    | 7                         | 0      | 7               | 0            | 0               |
| June to August: 2015 | Shopping trolleys                  | 26                        | 5      | 8               | 9            | 4               |
| June to August: 2016 |                                    | 11                        | 2      | 6               | 1            | 2               |

<sup>††</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>‡‡</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## Summary of operations cleansing data:

- Of the 63 reports for fly tip in the Arbury ward, seven came from Albemarle Way, three from Gilbert Close area and eleven in Molewood Close, no other particular trends with types of fly tipped material were identified in this period.
- In East Chesterton, there were repeat incidents at Church Street recycling centre, with six of the twenty seven incidents being found at this site. No other trends for fly tipping in this ward were identified.
- In Kings Hedges the majority of waste was fly tipped in and around communal areas of the estates. Thirty-three fly tips were from Minerva Way, 16 from Arbury Court recycling centre, 14 each from Nuns Way and Hawkins Road and 12 from Edgecombe. No patterns of repeat offences have been identified but enforcement and ranger patrols have been increased due to a number of these areas being priority areas to address the problems of fly tipping.
- Thirteen fly tips were removed from West Chesterton, which included repeat offences of dumping at Carlton Way and Milton Road.
- One instance of general tagging was removed in Molewood Close under the stairs at block 130-135 in July in Arbury; twelve instances of general tagging were removed in East Chesterton ward in the period including repeat incidents at Fen Road and Nuffield Road. In Kings Hedges repeat incidents of graffiti were found at Campkin Road, Hawkins Road and Nuns Way, and in West Chesterton on Hawthorn Way. No other patterns of graffiti were found in this period.
- Offensive graffiti incidences in Arbury were removed from Humphreys Road, Cockerell Road, Molewood close and Mansel Way and in Kings Hedges offensive language was removed from opposite Arbury Community Centre on Campkin Road.
- In July, seven needles were removed from the rear of St Andrews church yard on Church Street in East Chesterton ward.
- The number of trolleys impounded by Streets and Open Spaces was 1.

## Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

| Activity   | Q1 Apr-Jun   |
|--|--|
| Recycling rate – dry recycling 2016/17   | 17.8%  |
| Recycling rate – dry recycling 2015/16   | 21.4%  |
| Recycling rate – composting 2016/17  | 29.5%  |
| Recycling rate – composting 2015/16  | 23.8%  |
| Amount collected for disposal<br>2016/17   | 52.7%  |
| Amount collected for disposal<br>2015/16   | 54.8%  |
| No of press releases issued  | 3  |
| No of 2 <sup>nd</sup> blue bins delivered  | 161  |
| No of 2 <sup>nd</sup> Green bins delivered   | 46   |
| Number of 3 <sup>rd</sup> and 4 <sup>th</sup> green bins registered                                    | 3  |
| No. of bins changed from standard to small   | 30   |
| No of events attended  | 12   |
| No of people spoken to   | 730  |
| No of Kitchen Caddies given out at events <sup>§§</sup>  | 460  |
| No of recycling champions (RC) at events   | 8  |
| No of new RC recruited   | 2  |
| Amount of rubbish/recycling collected at events (tonnes)   | Total 36.96 tonnes<br>27.6 T rubbish<br>9.2 T recycled |
| Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign. | N/A  |
| No of community/school visits to AmeyCespa   | 11   |

<sup>§§</sup> Excludes caddies given out via council receptions

## Summary of Waste and Recycling Data

Total recycling rate for quarter 1 is 47.3%, with an increase in tonnes collected via the green bins, due the start of the growing season.

### April- June events attended

- Morley Memorial Primary School talk
- Blackthorn Close door knocking
- EAT Cambridge
- Thorpe Way community day
- Colville Road Primary School recycling stall
- St Bedes Community day
- Whitehill Road community day
- Arbury Carnival
- Spinney School Cherry Hinton recycling stall
- Chesterton Festival
- Chesterton Community Day
- Ekin Road community day

## 6. Proactive and community work

During the period June 2016 to August 2016 the following proactive and community work has been undertaken.

| <b>Task</b>       | <b>Enforcement and Ranger Educational Talk</b>  |
|-------------------|---|
| Action Taken      | Educational talks given at two Residential Homes in Chesterton and Arbury by the City Ranger. |
| Current Situation | Completed   |

| <b>Task</b>       | <b>37 Lawrence Way Community House</b>   |
|-------------------|--|
| Action Taken      | With the support of two Individual Placements from Community Payback, the city Ranger assisted the Lawrence Way Community House with their garden. |
| Current Situation | Completed  |

| <b>Task</b>       | <b>East Chesterton Community Day</b>   |
|-------------------|--|
| Action Taken      | An environmental clean-up day was held on 25 June in East Chesterton where residents could dispose of unwanted household items with the support of rangers and a community payback team. |
| Current Situation | Completed  |

| <b>Task</b>       | <b>Guided Busway</b>   |
|-------------------|--|
| Action Taken      | A regular team litter pick with Community Payback is scheduled along the guided busway in Kings Hedges Business Centre region. |
| Current Situation | Ongoing  |

## 7. Key contacts

### Officers

| Area  | Contact                       | Telephone Number             | Email  |
|---|-------------------------------|------------------------------|--|
| Environmental Health Manager                                    | Yvonne O'Donnell              | 01223 457951                 | <a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>         |
| Senior Operations Manager                                       | Don Blair                     | 01223 458575                 | <a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>                     |
| Operations Manager (Grounds Maintenance)                        | Paul Jones                    | 01223 458215                 | <a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>                   |
| Operations Manager (Community Engagement and Enforcement)       | Wendy Young                   | 01223 458578                 | <a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>                 |
| North Area Ranger: Joe Obe                                      | City Rangers                  | 01223 458282                 | <a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>                 |
| Public Realm Enforcement (North team – Arbury and Kings Hedges) | Tom Pickover and Lisa Lowndes | 01223 458573<br>01223 458062 | <a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>     |
| Public Realm Enforcement (East team – East and West Chesterton) | Nick Kester and Jamie Lambert |                              |  |
| Dog Warden  | Samantha Dewing (Mon-Wed)     | 01223 457883                 | <a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>                     |
|   | Sharron Munro (Wed-Fri)       |                              |  |
| Volunteer opportunities (Streets, Parks and Open Spaces)        | Rina Dunning                  | 01223 458084                 | <a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>       |
| Recycling Champions   | Co-ordinator                  | 01223 458240                 | <a href="mailto:recycling.champions@cambridge.gov.uk">recycling.champions@cambridge.gov.uk</a> |
| Out of Hours  | Emergency calls               | 0300 3038389                 | N/A  |



## Issues

| Area   | Contact                 | Telephone Number | Email  |
|--|-------------------------|------------------|--|
| Dog fouling<br>Litter<br>Fly tipping (public land)<br>Graffiti<br>Needles<br>Abandoned, untaxed and nuisance vehicles<br>Illegal camping<br>Bulky waste collections<br>New blue, green and black bins<br>Replacement blue, green and black bins<br>Repairs to blue, black and green bins | Customer Service Centre | 01223 458282     | <a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a> |
| Abandoned bicycles   | Customer Service Centre | 01223 458282     | <a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>         |
| Pest Control   | Refuse and Environment  | 01223 457900     | <a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>           |
| Noise  |                         |                  |  |
| Stray and lost dogs  | Customer Service Centre | 01223 457900     | <a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>             |

## 8. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

| Ward            | Bins used | Bins available for installation |
|-----------------|-----------|---------------------------------|
| Arbury          | 7         | 4                               |
| East Chesterton | 11        | 0                               |
| Kings Hedges    | 11        | 0                               |
| West Chesterton | 6         | 4                               |

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

| Ward            | Location   | Installation Date | Comments       |
|-----------------|--|-------------------|----------------|
| West Chesterton | Bateson Road (near to school)                                    | December 2014     |                |
| West Chesterton | De Freville Avenue (Chesterton Road bus stop)                    | December 2014     |                |
| West Chesterton | Chesterton Road (near Old Spring)                                | December 2014     |                |
| West Chesterton | Gilbert Road (junction with Milton Road)                         | March 2015        |                |
| West Chesterton | Milton Road (bus stop by Downhams Lane)                          | December 2015     |                |
| West Chesterton | Chesterton Road  | December 2015     |                |
| Kings Hedges    | Kendal Way   | December 2014     |                |
| Kings Hedges    | St Kilda's Avenue (near new bench)                               | December 2014     |                |
| Kings Hedges    | Kings Hedges Road (bus stop near Woodhouse Way)                  | July 2015         |                |
| Kings Hedges    | Kings Hedges Recreation Ground (by learner pool)                 | October 2015      |                |
| Kings Hedges    | Kings Hedges Recreation Ground (near to Woburn Close)            | October 2015      |                |
| Kings Hedges    | Hanson Court   | September 2015    | 2 sets of bins |
| Kings Hedges    | Kings Hedges Road (near to Buchan Street shops)                  | September 2015    |                |
| Kings Hedges    | Markham Close (junction of Lavender Road)                        | September 2015    |                |
| Kings Hedges    | Hawkins Road (Atkins Road end)                                   | September 2015    |                |
| Kings Hedges    | Campkin Road (near to bus stop by community centre)              | September 2015    |                |
| Arbury          | Frenches Road (near school cut through to Harvey Goodwin Avenue) | December 2014     |                |
| Arbury          | Roseford Road (at Perse Way junction)                            | December 2014     |                |
| Arbury          | Acton Road (at Perse Way junction)                               | December 2014     |                |
| Arbury          | Chesterton Lane (near to Clare                                   | June 2015         |                |

|                 | Colony)   |                |                |
|-----------------|---|----------------|----------------|
| Arbury          | Carlton Way (junction with Hall Farm Road)          | June 2015      |                |
| Arbury          | Chesterton Lane (outside Cripps Court)              | August 2015    |                |
| Arbury          | Verulam Way (through to Aylesborough Close)         | September 2015 |                |
| East Chesterton | Hailing Way   | March 2015     |                |
| East Chesterton | Evergreens (at the end of the road)                 | December 2014  |                |
| East Chesterton | Echo House  | December 2014  |                |
| East Chesterton | Kinross Road  | December 2014  | 2 sets of bins |
| East Chesterton | Edinburgh Road                                      | December 2014  |                |
| East Chesterton | Green End Road (near Grumpys)                       | March 2015     | 2 sets of bins |
| East Chesterton | Green End Road (between Sherbourne Close and Co-op) | December 2014  |                |
| East Chesterton | Cowley Road (near bridge)                           | July 2015      |                |
| East Chesterton | Sherbourne Close                                    | February 2015  |                |

### Dog bin provision

A number of dog bins are available for each ward, as follows:

| Ward            | Bins used | Bins available for installation |
|-----------------|-----------|---------------------------------|
| Arbury          | 4         | 0                               |
| East Chesterton | 3         | 1                               |
| Kings Hedges    | 4         | 0                               |
| West Chesterton | 0         | 3                               |

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

| Ward            | Location                                       | Installation Date | Comments |
|-----------------|--|-------------------|----------|
| Kings Hedges    | Campkin Road (Hawkins Road green area)         | December 2014     |          |
| Kings Hedges    | Buchan Street (Callander Close area)           | March 2016        |          |
| Kings Hedges    | Larkin Close                                   | March 2016        |          |
| Kings Hedges    | Augustus Close                                 | August 2016       |          |
| East Chesterton | Pyes Pitch                                     | May 2015          |          |
| East Chesterton | Union Lane (junction with Milton Road)         | December 2014     |          |
| East Chesterton | Logan's Meadow                                 | December 2014     |          |
| Arbury          | Bateson Road (near green space)                | September 2015    |          |
| Arbury          | Perse Way (footpath through to Ferrars Way)    | September 2015    |          |
| Arbury          | Perse Way (footpath through to Cockerell Road) | September 2015    |          |
| Arbury          | Hall Farm Road                                 | September 2015    |          |

### Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

### Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

| Ward            | Signs used | Signs available for installation |
|-----------------|------------|----------------------------------|
| Arbury          | 0          | 13                               |
| East Chesterton | 2          | 11                               |
| Kings Hedges    | 1          | 12                               |
| West Chesterton | 0          | 13                               |





## 9. Appendices

Perse Way after work undertaken by City Ranger and Community Payback (completed June 2016)



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## **Community Events and Information**

This item is included for information only and there will be no discussion of the items below.

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### **Cambridge Celebrates Age**

The Cambridgeshire Celebrates Age brochure will be coming out in mid September and will feature (year 12) a host of events for older people to celebrate the international day of older people.

<http://www.cambscelebratesage.org.uk/>

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### **Free Citizens Advice Bureau Surgery**

The Meadows Community Centre is now offering a free CAB advice surgery every Wednesday, from 11am-3pm. Meet a Citizens Advice Advisor and get help with budgeting, benefit issues, debt advice, employment and housing advice.

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### **Open Mind at St Andrew's Hall**

A new art and crafts group is launching this autumn, fortnightly on Wednesday afternoons, 1 – 3 pm, starting on 5 October. Come along with new or unfinished projects and enjoy friendly company and a cup of something in a relaxed and supportive environment. Some drawing materials will be available, free to use. To help cover room hire and refreshments there will be a small cost per session of £2. The group will be run by its members, but for more information please contact Deborah Bick, tel. 473721.

Music on a Friday Morning. With Ros Ayres  
Fridays 11am-12noon, 14 October to 4 November  
A four week journey through the music of Schubert, Brahms and Mahler. The fourth week will be devoted to American ethnic music – Indian Tribal, Cajun bluegrass and hillbilly.

Poetry please, with Nick Moir Fridays, 11am-12.30pm, 11 November to 9 December

Another five weeks of sharing poems and learning about poets. This run will include sessions on Emily Dickinson and Coleridge's *The Rime of the Ancient Mariner*. But we will begin on 11 November – Armistice Day - with First World War poetry (please bring a poem to read to the group).

The Annual St Andrew's Fayre will be held, Saturday 26 November from 1 – 5pm. After the positive feedback from last year we will again be offering supervised crafts and activities in the Annexe. This year we will also be serving hot dogs and mulled wine to add to the occasion and our offerings on the day.

If you would like to have a stall at the Fayre then please contact Rachel (details below).

There will also be another coach trip organised in the Autumn, details of which will be available in early September.

To book a place on these courses, or for further information regarding the trip, ring Rachel Clarke on 306150, or email [info@standrews-hall.co.uk](mailto:info@standrews-hall.co.uk).

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### **The Friends of St Andrew's invite you to Lunchtime Concerts in the Church. 12.30pm-1.15pm**

Friday 14 October. All That Jazz with Helen Orr.

Friday 21 October. The Equiano Quartet.

Friday 28 October. Oboe Recital by Jan Payne.

Friday 4 November. Music for Clarinet, Piano & Organ with

Tricia Troughton, John Marsh & Lorna Cowdry.

Free Admission. Retiring Collections for The Friends of St Andrew's.



## **Consultation Opportunities**

The following link will take you to current consultation opportunities.

<https://www.cambridge.gov.uk/current-consultations>

**These include:**

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### **Tell us what you think about proposed changes to Hackney Carriage fares**

Consultation runs from

15 August 2016, 9:00am to 11 September 2016, 11:59pm

<https://www.cambridge.gov.uk/consultations/tell-us-what-you-think-about-proposed-changes-to-hackney-carriage-fares>

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**Please contact Democratic Services to add you community event to this page:**

**[Democrtic.services@cambridge.gov.uk](mailto:Democrtic.services@cambridge.gov.uk)**

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